



# DESKTOP AUTHORITY®

## SPYWARE DETECTION and REMOVAL OPTION

According to a recent Gartner report\*, 20 to 40% of all enterprise helpdesk calls are related to Spyware and adware infections. Administrators faced with the task of detecting and removing spyware from their desktops require a centralized, powerful solution to ensure spyware does not take hold. Desktop Authority's integrated Spyware Detection and Removal (SDR) option takes Anti-Spyware technology to the enterprise level.

In the absence of Anti-Spyware solutions with enterprise management capabilities, many administrators rely on perimeter network security and hope for the best. Many existing Anti-Spyware solutions are aimed at the individual user and do not have centralized management and reporting capabilities. Using non-enterprise Anti-Spyware products on an enterprise network takes a lot of time to administer, limits visibility of spyware outbreaks, and does not guarantee consistent results across all desktops.

### INDUSTRY LEADING TECHNOLOGY

Desktop Authority's Spyware Detection and Removal (SDR) option uses a new engine from an industry leading anti-spyware vendor. This engine is used on millions of desktops worldwide and is supported by an active threat detection center with "honeypot" machines specifically designed to attract new threats for quick identification. Additionally, a threat detection community, made up of tens of thousands of users, report new threats as they appear. Desktop Authority customers benefit from this cutting edge identification in the daily updates to the SDR signature database.

### INTEGRATED MANAGEMENT

Desktop Authority's Spyware Detection and Removal (SDR) option is completely integrated into the easy-to-use Desktop Authority management console. Administrators who are already familiar with managing client machines

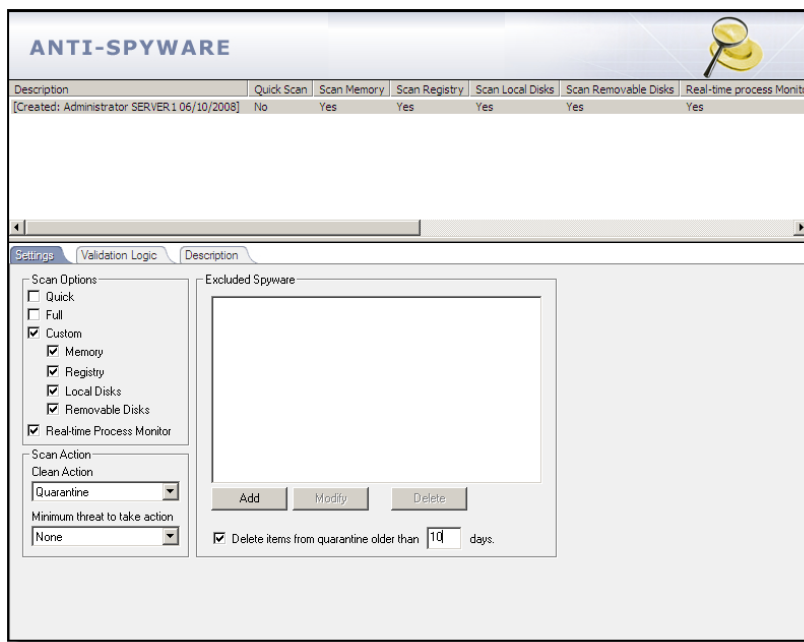
with Desktop Authority only have to learn a new feature, rather than an entirely new solution. SDR also benefits from ScriptLogic's patented Validation Logic to provide highly granular control over when, where and how each level of spyware threat is detected and removed.

### FLEXIBLE MANAGEMENT

In addition to using Validation Logic, SDR includes the following management elements, increasing the administrator's options when choosing how to handle spyware:

- **Scan Types: Memory, Local Disks, Removable Disks, Registry, Quick Scans and Real-Time Process Monitoring**
- **Scan Actions: Quarantine, Log Only, or Remove**
- **Threat Level Choices: Set the threat level needed to take action**
- **Quarantine Purge: Automatically delete quarantined items on a schedule**
- **Exclusion List: Exclude approved applications from the Spyware engine**

Desktop Authority allows central management of every aspect of Spyware Detection and Removal



## KEY BENEFITS

### Centralized Management

A single management console allows you to configure Spyware Detection and Removal on all desktops from a central location.

### Centralized Reporting

Clients report back spyware detection to give administrators a high-level summary of the presence of spyware on the network.

### Increased Productivity

Administrators can detect and remove or quarantine spyware automatically, reducing user downtime and exposure to intrusion, data theft and other attacks.

## KEY FEATURES

IMPROVED

### Comprehensive Spyware Detection

SDR automatically updates its database of thousands of spyware definitions, covering a wide range of threats.

NEW!

### Industry Leading Scanning Technology

SDR uses a completely new scanning engine from an industry leader in anti-spyware technology.

NEW!

### Spyware Detection Community

SDR users get the full advantage of a threat detection community: thousands of users that report new threats as they appear.

IMPROVED

### Granular Management Selection

ScriptLogic's patented Validation Logic allows granular selection of which users and computers will benefit from SDR, and allows any combination of users and computers to be treated differently, e.g. scanned for different threat levels, or with different exclusion lists or different depths of scan.

IMPROVED

### Event-Based Scanning Options

SDR can scan at logon, logoff, or during client refresh. Validation Logic can be used to restrict scan times to a specific window.

NEW!

### Real-Time Process Monitoring

Scan new processes as they are launched to check for spyware.

## SYSTEM REQUIREMENTS

### Management

Desktop Authority 7.8 or later.

### Client Support

Windows 2000/XP/Vista

## LICENSING

Desktop Authority's Spyware Detection and Removal option is licensed separately from that of Desktop Authority on an annual subscription basis.

For pricing, contact your ScriptLogic reseller or call ScriptLogic at 1.800.813.6415 or 1.561.886.2420

Please refer to our website for international information

